**IT Project Management**

**April 2024 Examination**

**1. Mr. Ananthanarayan is the 3rd generation CEO of Vasanth Engineering Co. – a 50 yr. manufacturing company in South India. He is keen to modernize the IT landscape of the company and has appointed you as a Consultant to oversee an ERP implementation project. As a first step, he has asked you for a Project Plan – from the AS IS situation of disparate legacy systems to the TO BE of a fully functional ERP System. Prepare an Executive Summary of your Project Plan to serve as a basis for a detailed discussion with Mr. Ananthanarayan. (10 Marks)**

Ans 1.

**Introduction**

Vasanth Engineering Co., a venerable manufacturing entity in South India, stands at the threshold of a significant transformation. Under the visionary leadership of Mr. Ananthanarayan, the third-generation CEO, the company is poised to overhaul its IT infrastructure through the implementation of a comprehensive Enterprise Resource Planning (ERP) system. This initiative marks a pivotal shift from the current fragmented legacy systems to a unified, efficient, and modern IT landscape. As a consultant tasked with overseeing this transformation, the development of a detailed project plan is imperative. This executive summary aims to outline the strategic It is only half solved

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**2. You are a consultant to Nellore Commercial Bank. You are required to prepare the RFP to be issued to System Integrators for implementing a core Banking Product – either FLEXCUBE or Temenos and integrating it with Nellore Commercial Bank’s existing Systems - D365 ERP & D365 CRM. Present the executive summary of the RFP with all requisite sections. For additional information on the specific products, you may refer to the company websites. (10 Marks)**

**Ans 2.**

**Introduction**

The banking sector is undergoing rapid transformation, propelled by the digital revolution. Nellore Commercial Bank, a forward-thinking institution, seeks to leverage this momentum by upgrading its core banking system. The initiative aims to adopt a state-of-the-art core banking product, with FLEXCUBE and Temenos being the prime candidates for this pivotal integration. This Request for Proposal (RFP) is crafted to attract and engage proficient System Integrators who can seamlessly blend the chosen core banking solution with Nellore Commercial Bank's existing systems: Dynamics 365 Enterprise Resource Planning (ERP) and Dynamics 365 Customer Relationship

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**3. Mr. Aiyer, CEO of Provident Life Insurance, has convened a meeting for all the CxOs to discuss the firm’s IT Strategy Roadmap. At this meeting Ms. Khera, the newly appointed CIO, has announced her intention to completely outsource the Maintenance & Support of Provident’ s Legacy Underwriting Systems to a 3rd party IT Partner. Dr. Menon, the COO of the company, is skeptical and asks if she has considered all the issues involved.**

**When Mr. Aiyer, asked him if he had specific concerns, Dr. Menon immediately said, "I see two issues that need detailed discussion… (1) How will this affect the Systems’ Performance/Availability and (2) How will we maintain Confidentiality of Information?"**

**How will Ms. Khera respond to Dr. Menon’s queries on…?**

**a. Systems’ Performance/Availability? (5 Marks)**

**Ans 3a.**

**Introduction**

In response to Dr. Menon's concerns regarding the outsourcing of maintenance and support for Provident Life Insurance's legacy underwriting systems, Ms. Khera, the newly appointed CIO, prepares a comprehensive response. Understanding the critical nature of these systems for the company's operations, she addresses the potential impact on system performance and availability with a strategic perspective. Outsourcing, a common practice for enhancing operational efficiency and focusing on core competencies, requires a meticulous approach to mitigate risks associated with system performance and information confidentiality. Ms. Khera's