**Global Retailing**

**April 2024 Examination**

**1. What is the Japanese brand Aiwa’s strategy to reenter the Indian market? How does it plan to do so? (10 marks)**

**Ans 1.**

**Introduction**

In the dynamic landscape of global retailing, the resurgence of Aiwa, a Japanese brand once synonymous with high-quality audio and video products, marks a significant strategic pivot aimed at reclaiming its position in the burgeoning Indian market. This move comes after years of absence, during which the brand's visibility and market share waned in the face of stiff competition from other global and local electronics giants. Aiwa's strategy to reenter the Indian market is multifaceted, involving a nuanced understanding of contemporary consumer preferences, technological advancements, and the competitive dynamics of the Indian retail sector. At its core, Aiwa aims to leverage its legacy of innovation and quality, while adapting to the new market realities of digital transformation and consumer behavior shifts post-

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**Top of Form**

**2. You are supposed to develop a new brand of Deodorant “Ocean mist” which is in the process of launch. What is your strategy for the domestic and the international market and how do you plan to increase the market share? (10 marks)**

**Ans 2.**

 **Introduction**

The dynamic landscape of global retailing in April 2024 presents a unique opportunity for the launch of a new deodorant brand, "Ocean Mist." This innovative product seeks to capture the essence of freshness and purity, reflecting the serene and invigorating spirit of the ocean. The domestic and international markets, however, pose distinct challenges and opportunities that necessitate a tailored strategy to effectively penetrate and expand market share. In the domestic realm, the strategy will leverage localized marketing approaches, understanding consumer preferences, and establishing a robust distribution network. Internationally, the emphasis will be on cultural adaptation, strategic partnerships, and leveraging digital platforms to reach a broader audience. The overarching goal is to position "Ocean Mist" not

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**3) Case Study**

**Beauty takes natural turn, Ayurveda brands soar**

**Immunity boosting foods and drinks, Sustainable fashion, Beauty products with natural ingredients. There was always a market for these, and the pandemic has only made it bigger. Within beauty, brands have recorded a greater demand for Ayurveda products.**

**“Over the last two years, we have noticed a marked increase in the inclination towards Ayurveda-based products, as part of a larger shift towards cleaner, organic and natural beauty," a spokesperson for e-commerce platform Myntra tells Business Standard. "This shift has aided the surge in demand on the platform and has been accelerated with the pandemic, resulting in consumers becoming more conscious about their purchases, looking for natural but also effective ingredients.”**

**A 2018 report by Research and Markets, which pegged the Ayurveda market in India at Rs300 billion, expects it to touch Rs710.87 billion by 2024. And while demand continues to be high in India, with a flurry of brands offering ayurvedic solutions for skin and hair care, the "holistic beauty movement" has also seen increasing global interest. The global ayurvedic market, valued at $4.5 billion in 2017, is expected to touch $14.9 billion by 2026 at a compound annual growth rate (CAGR) of 16.14 percent.**

**Gauging the mood, Forest Essentials ventured into the international market in October last year with a launch on UK e-tailer Look Fantastic.**

**"(The) UK is one of our largest markets with consumers already having significant knowledge of market Ayurveda and a wider buy into its philosophy and what it stands for,” says Samrath Bedi, executive director, Forest Essentials, which has a network of over 100 standalone stores across 29 cities in India. "Our launch strategies were aimed at strengthening our brand associations with the existing Indian diaspora and online presence on our social media handles to reach a wider clientele."**

**In the coming years, Bedi plans to expand to West Asia, Southeast Asia and the United States, besides establishing a physical retail presence in the UK in the next year or two. Before this, in**

**2008, New York-based Estee Lauder Companies had bought a 20 per cent stake in the company that was founded in 2000.**

**Kama Ayurveda, another homegrown luxury beauty brand that launched in 2002, too, recorded an increase in sales during the pandemic.**

**"We were primarily an offline brand, but because of the pandemic we had to build an online presence," says Vivek Sahni, co-founder of Kama Ayurveda. These two years, he adds, have aided the brand’s visibility and "given us a new and younger” customer base. Almost 30 per cent of our sales were online pre-pandemic; now it is almost 75 per cent”.**

**In 2019, Kama Ayurveda had seen a Rs100 crore ($14.4 million) investment from Spanish fashion and fragrance company Puig. "When we launched (with just 10 products), we looked at what people used and what they were loyal to, and we discovered it is primarily skin and hair," says Sahni. "Once you find something that works for your skin or hair, you're not going to change it.”**

**It was with this knowledge that the brand launched its Bringadi hair cleanser in July 2021, and it has gone on to become its best-seller, apart from the Kumkumadi range. Sahni says they are now “looking at going to smaller towns and opening more stores there, and hopefully in a year or so, start exploring markets India.”**

**Before they launched their D2C Ayurveda Vedix three years ago, founders Chaitanya Nallan, Sangram Simha, and Veerendra Shivhare knew that the one-product-fits-all concept would not work. So, Vedix has on offer at least 40 combinations of products made using 49 herbs that are "prescribed" after customers answer an in-depth questionnaire detailing their appetite, body frame and even how much they perspire, apart from details like hair and scalp texture for a study of their dosha (in Ayurveda, "that which can cause problems”) profile.**

**"We have seen a steady increase in sales, with a customer base of 1.2 million and 50 per cent repeat rate in orders," says Jatin Gujrati, business head, Vedix.**

**In 2020, IncNut, which promotes Vedix and Skinkraft, raised $4 million funding in Series A round from RPSG Ventures. Vedix now plans to foray into the international market through a combination of platform partnerships with Amazon and D2C in the US. West Asia in 2022.**

**A Nykaa spokesperson says, "The farm-to-face trend has seen a massive spike: and in a shift from makeup to skincare, the natural beauty category is booming with a multitude of home- grown brands. Clean, natural beauty is one of the fastest growing sub-segments in the beauty category." The e-commerce giant's own brand, Nykaa Naturals, offers a host of products from cold pressed carrier oils to clay masks, using naturally derived ingredients.**

**Kiehl's, an American cosmetics company, recognized this opportunity long ago. Starting as an apothecary, the brand says it has clubbed natural ingredients with scientific solutions for years. "Since the onset of the pandemic, there has been a visible and overall shift to more natural and sustainable ways of life. So, when the time came for natural ingredients to be recognized, we were prepped and ready to provide," says Shikhee Agrawal assistant vice president, Kiehl's India. "This definitely helped us see an increase in sales and growth in recent years.”**

**Natural beauty solutions have certainly come a long way- from the grandmother's kitchen to fancy tubes and bottles.**

**Questions**

**a.Why there is an inclination towards Ayurvedic based products? How is this market poised to grow and sustain? (5 marks)**

**Ans 3a.**

**Introduction**

The inclination towards Ayurvedic-based products has seen a notable rise, particularly in the wake of the global pandemic. This shift towards natural, organic, and cleaner beauty solutions reflects a broader consumer trend prioritizing health, wellness, and sustainability. Ayurveda, with its ancient roots and holistic approach to well-being, offers a trusted alternative to conventional beauty products, emphasizing the balance between body, mind, and

**b.Which are the brands trying to grow domestically and internationally? How do you see the beauty and grooming market of Ayurveda grow in the near future? (5 marks)**

**Ans 3b.**

**Introduction**

The beauty and grooming market has witnessed a significant transformation with the resurgence of Ayurveda, attracting both traditional consumers and modern audiences. Brands like Forest Essentials, Kama Ayurveda, and Vedix have been at the forefront of this revival, focusing on growth both domestically and internationally. This trend is indicative of a broader acceptance of Ayurvedic principles in daily beauty regimes, propelled by the allure of