**Enterprise Resource Planning**

**June 2023 Examination**

**Q 1. Sparsh Hospital (Orthopedic) required a robust business management solution to get the most efficiency and results from their team of medical professionals across multiple branches. The lack of system integration made processing bulk data volumes slow and prone to errors. Manual reporting was inefficient and not possible in real-time. Additionally, the existing laboratory information management system (LIMS) software led to duplicate data and processes. Sparsh Hospital wanted to eliminate these errors by using an ERP system. As a consultant to Sparsh hospital, what are the benefits of ERP packages that you will highlight to the management to overcome the challenges faced by them? How will you ensure that the implementation goes smooth, costs are saved rather than wasted?**

**Ans:**

**Introduction:**

Due to a lack of device integration and green guide reporting, Sparsh hospital, a leading orthopaedic sanatorium, and needed assistance controlling its operations and processing information. This presented a dilemma for the health centre. As a consultant for the health facility, the goal is to signify an effective business control solution that will assist the institution in meeting the problems head-on and becoming more efficient common.

**Benefits of ERP software programs:**

Accounting, inventory management, human resource control, and customer relationship

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**Q 2. You have joined an online food aggregator as the CEO in the month of April 2021. The group had implemented an ERP System which went live in the month of November 2020. Also, few key members who were a part of the implementation team, left in between. After 1 month of joining the group, you found out that the ERP system implemented is not being used at its full capacity and also there is lot of resistance from the users. The President/MD has already invested time and money in the ERP system. As a CEO, you have to present the updates and findings to your MD. You seek answers to the following questions: What could be the probable reasons before or during the implementation that** **were not identified at that time that led to the poor usage of the system? You, have to present a future plan to make the use of the system among users a hit. What will be your approach and strategic plan?**

**Ans:**

**Introduction:**

Implementing an ERP gadget is a first-rate project for any organization, and it calls for a significant investment of time, cash, and sources. But, no matter the admirable intentions, no longer all ERP implementations are a success. Regularly, customers might also refrain from using the system or fail to utilize it to its capability, resulting in poor adoption fees and a lack of go-back on investment.

**Concept & application:**

As the CEO of a web meals aggregator, I have discovered that the ERP gadget applied inside

**Q3. A. Compare the pros & cons of pre-packed software versus customized software. Explain any two emerging trends that are currently integrated in ERP packages.**

**Ans:**

**Introduction:**

Software solutions have become integral to nearly every corporation in the advanced digital age. Organizations leverage software program solutions to enhance their business methods, efficiency, and productiveness. Regarding software answers, organizations have two options: pre-packaged or customized software programs. In this essay, we can examine the

**Q3. B. What are open-source ERP packages? Explain the features of any two open-source ERP packages.**

**Ans:**

**Introduction:**

Enterprise resource planning (ERP) structures have become essential to modern business operations. They help corporations streamline their processes and grow their performance by integrating all their features into a single system. Open-source ERP packages are software developed below an open-source license, allowing users to access and