**World-Class Operations**

**September 2022 Examination**

**Q1. Poka-Yoke is a tool to achieve world class standards in operations. Critically explain the importance of Poka Yoke in reference to any service industry (10 Marks)**

**Ans 1.**

**Introduction**

This look will encompass business operations and different elements of world-class business related to managing the enterprise demand and management services. Business operations is an industrial business group used to deal with commercial enterprise activities and refer to company demand related to addressing daily sports of business through benefiting the humanity money manner and addressing the high walking services of groups. Similarly, the business operation consists of different examples, which include dealing with the operational business expenses, Its sample only

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**Q2. You are the Operations Manager of a manufacturing unit. You have been entrusted with the implementation of Total Productive Maintenance in the unit. Briefly explain the steps that you would follow to implement. (10 Marks)**

**Ans 2.**

**Introduction**

Similarly, business implementation is delivered to the business planning that allows to achieve strategies of various step values and decide the services demand for managing the strategic business planning and comparing the targets of the enterprise thru reaching the values of the change. Furthermore, the business implementation process brought the described values, goals, and work delegate modifications for dealing with the correction moves. It addressed the higher performance costs for managing the ongoing business demand. However, it is essential to

**Q3a. Assume yourself as an independent consultant involved in the turnaround of old manufacturing units. Explain how BPR would help you to turnaround the old manufacturing unit (5 Marks)**

**Ans 3a.**

**Introduction**

A business turnaround is delivered to the business recovery and trade with the aid of coping with the higher and poor enterprise overall performance differences and developing the effective strategies of business for achieving the robust offerings demand via changing the turnaround values and aggressive modifications. It will describe the organizational works, achievements, and

**Q3b. With reference to the scenario in question 3a) you have been further asked to develop a plan for the implementation of QFD. Explain how would you proceed with the implementation of QFD? (5 Marks)**

**Ans 3b.**

**Introduction**

The business exceptional is required to attract the better demographic customers on both global and national degrees that develop the better sales values and revenues for producing the service's demand and requirement offerings. Furthermore, the business customers' wishes are delivered for