**IT infrastructure management**

**June 2022 Examination**

## 

## Q1. In current scenario, organizations are migrating from unconnected IT infrastructure to integrated IT infrastructure. What kind of challenges organization may face while migrating from independent to integrated IT infrastructure? Explain with the help of business story (Real or Hypothetical). (10 Marks)

## Ans 1.

## Introduction

Any organization or organization makes enough contribution to improving any market. Very without problems, agencies are far in advance of others with the aid of their innovation. The IT organization Wipro has further developed itself by making extensive changes to its infrastructures. Different styles of challenges motive many issues in their infrastructures. Competencies end up a crucial part of this sort of IT infrastructure. Inefficient control can purpose businesses to create their loss troubles insufficient size. Such infrastructures can quickly

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## Q2. Select any three companies in different industries such as banking, retail store, airlines or package delivery that you do business with? How optimal IT Infrastructure in each company use to engage you, keep you informed or create a unique customer experience? How effective is use of digital technology in keeping you a loyal customer? (10 Marks)

## Ans 2.

## Introduction

Within the case of any corporation, their purchaser's enjoyment is considered a reasonably necessary element. Customers' enjoyment usually enables the organization to establish their long-term experience. Having such clients enjoy is considered a crucial part of unique industries. It's also feasible to, without problems; find a client revel in using unique forms of the virtual era. The customer experience usually helps get the enterprise on the proper track. Organizations pay

## Q3a. Critically evaluate:

## “The Cloud is being presented as the Next Big Thing in aligning IT with business, achieving rapid return on investment and moving capital expenditure to operating expenditure. It may appear to be merely the new outsourcing but it avoids the inflexibly of long contracts and is driving new types of behaviour on behalf of service providers and opportunities for businesses. Businesses are being driven toward the Cloud because they are at an inflection point where a new approach to IT is being mandated, one that cleaves to business requirements, is highly flexible, very cost effective and supports rather than blocks tactical and strategic changes to business. Cloud is also being held up as the answer to many traditional IT woes: slow and unresponsive systems; technology as an impediment to mergers and acquisitions (or demergers and spin-out plans); and IT as an expensive and variable source of costs.” (5 Marks)

## Ans 3a.

## Introduction

Cloud is considered an essential part of each business for its development. This type of cloud computing performs a widespread role in the modern generation controlling and expanding the business. Via the usage of cloud computing applications, businesses can get

**Q3b. Green computing is a practice of using computing devices so that they can be used efficiently and without causing harm to human beings and environment. The purpose of promoting green computing is to reduce the consumption of energy and to reduce carbon emission (CO2 emission). How green computing can be achieved in any three selected organizations, suggest few actionable points? (5 Marks)**

**Ans 3b.**

**Introduction**

Green computing is considered to be crucial sufficient to defend the surroundings. It, without problems, prevents harm to the surroundings or people. It's far used with the assistance of a computing device. Using it allows absorbing the amount of power fed on easily. It plays an