**IT project management**

**Internal Assignment Applicable for June 2020 Examination**

**1. Acme Agarbatti Pvt Ltd manufactures and sells incense sticks under the brand name ‘Sugandhi Suman’. It has got 19 plants across western India. It is contemplating the implementation of an open source ERP called ERPNext. You are invited to advise the company on risk management for this project. As a first task, you will need to prepare a list of project risks. Please prepare the one with at least 12 relevant risks possible in this project**.

**Answer**: Enterprise Resource Planning is an integrated cross functional software that reengineers manufacturing, distribution, finance, human resources and other basic business processes of a company to improve its efficiency, agility and profitability. ERP is built with a vision to providing businesses with an integrated information system. ERP software consists of integrated modules that give a company a real-time cross functional view of its core-business processes such as production, order processing and sales and its resources such as cash, raw materials, production capacity and people. Implementing an ERP system is not an easy task to achieve, in fact it takes lots of planning, consulting and in most cases 3 months to 1 year +. ERP systems are extraordinarily wide in scope and for many large organizations can be extremely

**2. A software services company having a staff of 159 developers, 37 testers, 25 business analysts, 88 support engineers, and 17 project managers is looking for deployment of SEI CMMI model. You are invited to explain five levels of CMMI model to the entire staff in a town hall meeting. How will you explain CMMI model in the context of this company**.

**Answer**: The Capability Maturity Model (CMM) is a process improvement method or framework defined for software projects. CMM is developed by Software Engineering Institute (SEI) at Carnegie Mellon University. CMM provides a set of best practices that can be followed for software development by observing the best practices followed by software and other organizations. CMM represents the collective process experience that represents the best practices to be followed. The CMM aims at bringing in the process maturity so that the outcome of the project is less dependent on the people who follow the ad-hoc or immature processes. The

**3. “It seems everyone finds me available and dumps work on me. It is so frustrating! I never knew being a project manager would mean so much of work and stress!” Rajashri Gokhale was really stressed out at the cafeteria where she had met her friend from other department for a cup of coffee. “Relax, you may find it stressful but you have earned this promotion with your hard work. Now you have to work harder to grow further.” Her friend, Keshav Kumar tried to cheer up.**

**“I am not sure whether whatever comes to me is what I am supposed to look into. For example, today morning, Rajan asked me to provide the projected cash flow for my project. And yesterday late evening, I had to resolve the issue in my team which popped up because two of my team members had a breakup!” Rajashri had just started to tell her ordeal.**

**a. Is Rajashri responsible for preparing projected cash flow? Why or why not?**

**b. Should Rajashri resolve personal problems of team members?**

**Answer**: a) Humans are the support system of any organisation, as without them, no activity or task can be performed. Hence, they are rightly termed as human assets or human capital. The term capital is generally used to denote an asset, wealth, money, or property owned by an individual or an organisation. Human capital refers to the collective skills and knowledge of the total workforce of an organisation that can be utilised to achieve long lasting benefits.

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